

# **About wig supply**

Surgical Appliance Department Tel: 01271 322492

## How is my NHS wig supply started?

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You must be referred by a consultant to the Surgical Appliance Department. If you are receiving chemotherapy at this hospital which may result in hair loss, the Chemotherapy Department will usually make the referral for you. You cannot refer yourself.

### Will I have to pay?

There is a government-set prescription charge for NHS wigs, which is payable locally to the Surgical Appliance Department. Age is no exemption to the charge but there are certain benefits which allow exemption. The exemptions are listed on form WF1. You can get this form from the Chemotherapy Department and the Surgical Appliance Department. If you claim exemption, you will have to show proof to the

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Sue Vesty (NHS Supply) Daymons Hair Salon 11 Market Street Barnstaple Devon

Tel: 01271 343689

Natural Image (NHS supply) John Lewis, 4th Floor 1-11 Sidwell Street Exeter EX4 6NN

Tel: 01392 284151 ext 5501 or 01392 270020

www.suziwigs.co.uk

www.simplywigs.co.uk

#### **PALS**

The Patient Advice and Liaison Service (PALS) ensures that the NHS listens to patients, relatives, carers and friends, answers questions and resolves concerns as quickly as possible. If you have a query or concern call 01271 314090 or e-mail ndht.pals@nhs.net. You can also visit the PALS and Information Centre in person at North Devon District Hospital, Barnstaple.

#### Have your say

Northern Devon Healthcare NHS Trust aims to provide high quality services. However, please tell us when something could be improved. If you have a comment or compliment about a service or treatment, please raise your comments with a member of staff or the PALS team in the first instance.

'Care Opinion' comments forms are on all wards or online at www.careopinion.org.uk.

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