



Information for patients sent into hospital by their GP

Other formats

If you need this information in another format such as audio CD, Braille, large print, high contrast, British Sign Language or translated into another language, please contact the PALS desk on 01271 314090 or at ndht.pals@nhs.net.

Welcome to the Emergency Department (ED).

Your GP has contacted the inpatient specialist available before then you will go straight to the ward.

We will always make every effort to make sure you do not have to spend more than four hours in ED. However, if the hospital is very busy, or you are poorly and need treatment that is best given here, you may be in the ED for longer.

Please feel free to ask your nurse or other staff members if you or your family need more information about your care at any time.

As we are an emergency department, we do not have the facility to provide you with a hot meal.

Please bear in mind that patients are seen in triage order, not necessarily according to their time of arrival, so people who arrive later may be seen before you if they need more urgent treatment.