

# The Provision of Wigs

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## General Information

The Royal Devon and Exeter NHS Foundation Trust (the Trust) are committed to providing wigs for NHS patients receiving treatment at the Trust who have experienced or will shortly experience temporary, long term or permanent hair loss.

## Obtaining a wig

Patients experiencing temporary hair loss from chemo/radio therapy are entitled to one acrylic wig per course of treatment, if treatment exceeds 7 months a second wig may be supplied.

Alopecia patients who have been diagnosed with permanent hair loss will be entitled to two acrylic wigs per year.

## Real Hair Wigs

The Trust will not prescribe real hair wigs. There may be exceptional circumstances where the consultant prescribes a real hair wig on the basis that the patient has a medical condition that excludes them from having an acrylic wig; or they are an existing patient with a prescription for a real hair wig.

## Acrylic Wigs

Please see section 3 explaining the wig prescription charge and the exemptions. Please note that the wig prescription charge (if applicable to you) is in addition to the overall cost of the wig. The Trust will contribute £120 inclusive of VAT, therefore you would need to pay the prescription charge (if applicable to you)



The patient will then attend an appointment with the approved supplier who will contact the Appliance Officer to confirm the order number before a wig is issued.

The Trust will invoice the patient for the cost of the NHS appliance charge.

Please note that this process may take up to 2 weeks.

## Trust Approved Wig Suppliers

These are the only two suppliers the Trust can work with.

### **Browns More Hair Now**

Sessions held in the FORCE Cancer Support Centre

Tel: 01392 406154

Web: [www.morehairnow.com](http://www.morehairnow.com)

### **Natural Image Wig Boutique**

C/o John Lewis, 4th Floor

1-11 Sidwell Street, Exeter, Devon, EX4 6NN

Tel: 01392 270020

## Contacts

### **The Appliance Officer**

Room E104

**Royal Devon & Exeter Hospital** (Wonford)

Barrack Road

Exeter

EX2 5DW

Tel: 01392 402128

(9am-12pm Mon-Thu)

The Trust cannot accept any responsibility for the accuracy of the information given if the leaflet is not used by RD&E staff undertaking procedures at the RD&E hospitals.

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