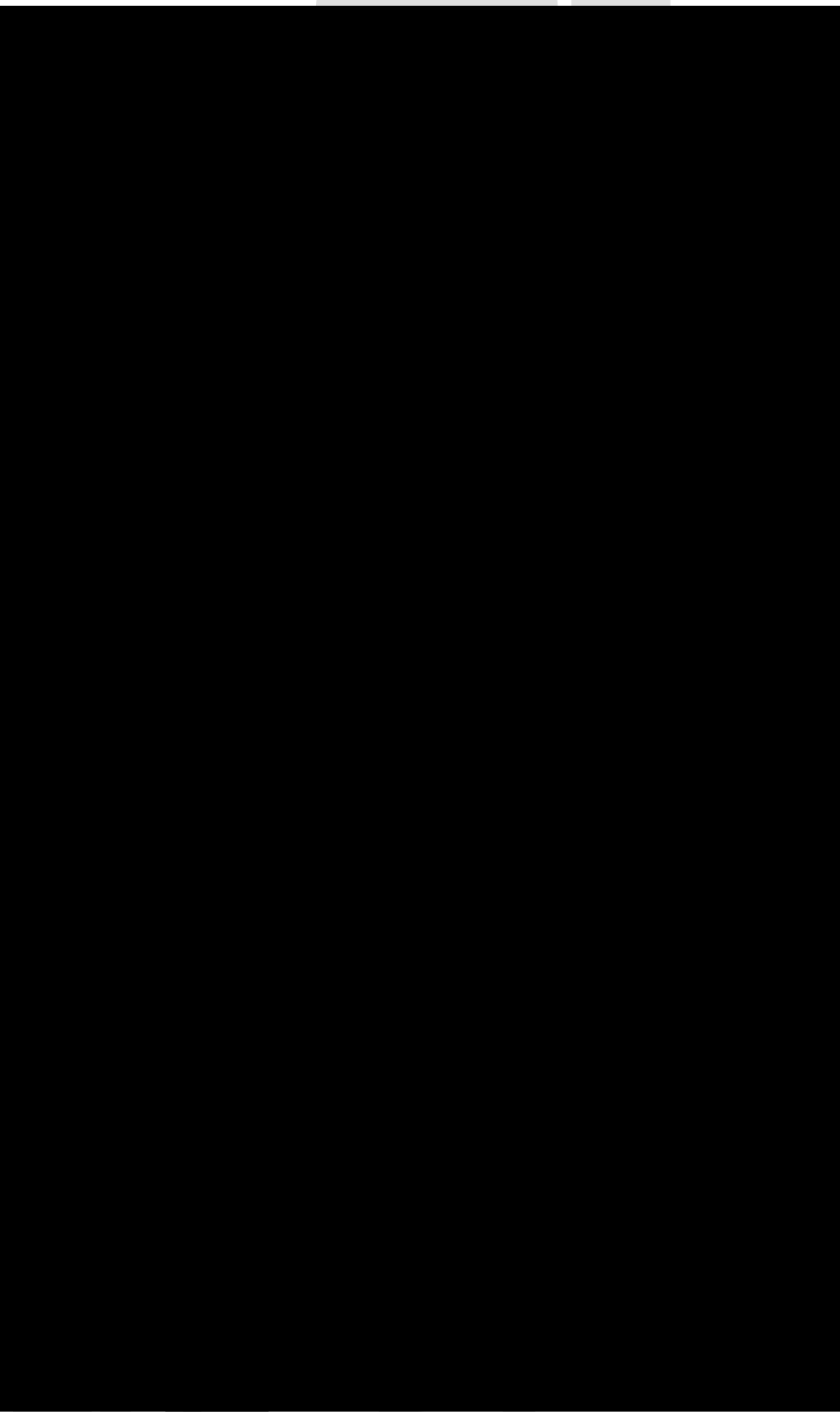
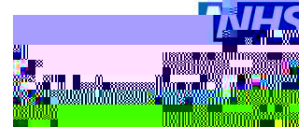


**MINUTES OF THE MEETING OF THE COUNCIL OF GOVERNORS IN PUBLIC
OF THE
ROYAL DEVON UNIVERISTY HEALTHCARE NHS FOUNDATION TRUST**

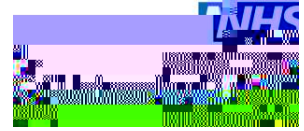
Held on Wednesday 22 November 2023





6.		ACCOUNTABILITY AND ENGAGEMENT	
6.1	40.23	CHIEF EXECUTIVE'S PUBLIC REPORT	

Mr Tidman said he would provide an overview of national, regional and local issues, adding that the previous discussion on the Extraordinary Awards provided good context for this. Nationally, Mr Tidman said there was significant concern on the NHS overspend, a large proportion of which (estimated at £1bn) was being prescribed to industrial action. The Department of Health, the Treasury and NHS England (NHSE) were now planning how best to put £1bn back into local health systems. Mr Tidman said this would not be new money, but would come from existing budgets, adding that existing programmes and plans were being paused in order to redirect to this. He said there were also other pressures, such 5(e)-8(w)15()-36(of)-13()-36(na):

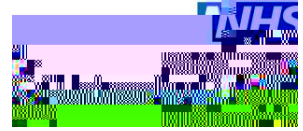


7.		PERFORMANCE & ASSURANCE	
7.1	42.23	Q2 2023/24 PERFORMANCE REPORT	

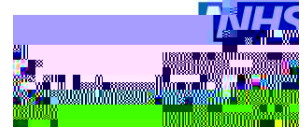
Mr Tidman presented the report and highlighted the following key issues. He said that were it not for industrial action, the Trust would be progressing extremely well with its waiting times work; good progress was still being made. In terms of urgent and emergency care and the A&E 4 hour wait target, Mr Tidman said the Trust was at 62%. It had had hoped to be at 70% and further support was being put into the system as issues remained with delayed discharge (NCTR). In terms of the financial position, Mr Tidman said the report showed the current position and the reasons behind being off plan. He invited questions from the CoG.

Mr Needham said the Governors had discussed the report at its pre-meeting and had themed the questions together.

Miss Foster asked why the Board of Directors could not have the vision to run its volunteers service properly and asked if it did not see how this would help staff. She said she had raised this several times and it appeared the Trust did not take this seriously as no decisions were being taken. She added that at the recent Joint Board and CoG Development Day, it had been said how many more volunteers other Trusts had compared to the Royal Devon. Mr Tidman said he agreed that volunteers made a positive impact and the Trust could be more ambitious; however, the issue was prioritisation of areas for investment and the Trust needed to find a way to fund a volunteer coordinator. There would also need to be the development of a management infrastructure in order to increase the volunteer numbers. In the current environment of the Trust needing to make very difficult decisions, this area had not moved up the scale. Mr Tidman acknowledged the work that Andrea Bell, Deputy Director of Nursing (Patient Experience) had done in this area, which had raised awareness of the benefits of volunteers and the gaps the Trust had. He assured Miss Foster that her concerns had been heard. Miss Foster cited other areas where funding had been found, including Equality, Diversity and Inclusion posts where thousands of pounds were paid in salaries. She agreed the posts were needed, but said volunteers had positive impacts on staff morale and patient care. She asked what the cost of improving the volunteer service would be. Mr Tidman said it was c.£100k, which Miss Foster said was



further how these were mitigated and reduced, including work with primary care, local councils and the voluntary sector. He added that an age profile

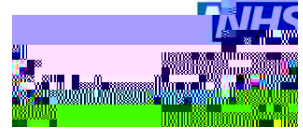


of their expertise. Ms Morgan said requests can be made through her, with questions also being able to be raised at CoG meetings as NEDs routinely attended these. She said she had to be mindful of asking even more of the NEDs.

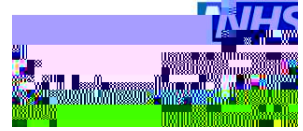
Mr Hall said that at the recent Development Day the Governors had a session advised to concentrate on the Executive Summary. He said he had done this just

outside trajectory

and he asked if more understandable language could be used in the summaries. He asked if just outside trajectory meant there had been a spike or the Trust was generally reducing the numbers. Ms Morgan noted the comment on the language used and said it was an attempt to provide as much information as possible in a shorter space as possible. Mr Tidman added that the report was used in lots of different forums but the point about language was noted. In terms of the NCTR position, Mr Tidman said the Trust had seen some improvement but the number had slowly started to rise again. This meant it was currently away from



Seaton Hospital, attempts had been made to broker arrangements, such as
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9.

STAKEHOLDER ENGAGEMENT – no reports



MEETING OF THE COUNCIL OF GOVERNORS

22 November 2023

ACTIONS SUMMARY

