

## Lung Clinical Nurse Specialists

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Tel: 01271 337801  
Monday to Friday 8.30am to 4.30pm

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### Other formats

If you need this information in another format such as audio CD, Braille, large print, high contrast, British Sign Language or translated into another language, please contact the PALS desk on 01271 314090 or at [rduh.pals-northern@nhs.net](mailto:rduh.pals-northern@nhs.net).

The **Lung Clinical Nurse Specialists** will act as your Key Workers, providing information, advice and support. Their role is to co-ordinate your care and be a familiar face at the hospital that you can call on when needed.

When you have left the hospital you often think of other questions or need things explained further. We are here to help with this, so please ask.

The Lung Clinical Nurse Specialists can:

- give information about the tests you may need and explain these
- discuss your diagnosis and provide written information to back up what you have been told
- give information and advice about treatment options
- provide emotional support and links with other professionals in the community for on-going support at home, e.g. GP, district nurses
- provide information about financial support
- offer appointments in the nurse led outpatient clinic



## PALS

The Patient Advice and Liaison Service (PALS) ensures that the NHS listens to patients, relatives, carers and friends, answers questions and resolves concerns as quickly as possible. If you have a query or concern call 01271 314090 or email [rduh.pals-northern@nhs.net](mailto:rduh.pals-northern@nhs.net). You can also visit the PALS and Information Centre in person at North Devon District Hospital, Barnstaple.

## Have your say

Royal Devon University Healthcare NHS Foundation Trust aims to provide high quality services. However, please tell us when something could be improved. If you have a

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