



Y ill babl eed c i e gla c ma e e d able ill be  
ad i ed ab hi bef e lea e.

We ill a a ge a a i me f c me back he cli ic, all e  
eek la e.

! "#\$%#/.%\$".%#+\$./1#&2.'0%

The e a e ma ale a i e e a me hich e e e ciali h ld di c i h .

Thi i a e fla e all edi a e i h gla c ma he e he e f  
e a me ha e failed ld be fli l e.

6,7%7&+%8%4...+%-9/&1:%\$" .%;/, \*.-9.0%

Y ma e e i e ce e e he e e d g e a me o i i e a e e e i e ce  
ai .

6,7%7&+%8%4...+%-9/&1:%\$" .%;/, \*.-9.0%

Y e e m be ed a d e he he a a e he ic ea ff. If hi ha e , h ld  
ake ma ai kille

Y gh ma be bl ed f a fe da e e a fe eek , b i h ld e led  
h a bef e he la e e a me a e med.

! "#\$%"#; ; .1'#4\$./%" .%;/, \*.-9.0%

Y l be able g h me i hi a fe h he ced e i i hi g. Y h ld  
el me al e.

Y be gi e e d ( all i ffe e d , 6 ime dail ) e il  
f - a i me .

# PALS

The Patient Advice and Liaison Service, a voluntary charity, is a part of the NHS. It is a national service that provides a confidential and free service to patients and their families. It is a part of the NHS and is funded by the NHS.

## Have your say

The Department of Health and NHS Trusts aim to provide high quality services. However, we are aware that there are some issues that need to be addressed. If you have any comments or suggestions, please contact your local PALS team for further advice.

Contact your local PALS team for further advice. You can also contact us via our website at [www.nhs.uk/pals](http://www.nhs.uk/pals).

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